



## Mobile App

The mobile features of the ByDesign App have been extended with approval features.



From now on, instead of logging into the Approval App, a manager can perform approval steps directly in the ByDesign Mobile App. Holiday requests, incoming invoices, project time recordings and expenses, purchase orders, customer quotes and more can be approved there. In addition there is now the possibility to block and unblock other user IDs (as an administrator). This is indeed a welcome functionality that will help keep people solve such issues in a mobil fashion. Jan Matthes describes these new features in his blog [here](#).



## this issue

Business ByDesign Release 2005 **P.1**

News in CRM,SR & SCM **P.2**

Finance, HR & Project Management **P.3**

Events & Information **P.4**

## Exploring the May 2020 Release “2005”

Blog posts, videos, webinars, mails and messages, LinkedIn posts, training sessions, SAP Wikis and more. With each release update, the information flow can become quite overwhelming. That is understandable and a good sign that a lot of new features are presented and explained. Yet, where to begin?

Begin here, in the [What's New](#) section of SAP Business ByDesign. From the 3<sup>rd</sup> May 2020 this will appear in your test or demo tenant. Check out our previous newsletter of April 2020 in this regard. Then there are the [SAP blogs](#) of writers, consultants and experts that explain in text, picture and video how to make best use of the new functionalities. Those blogs are very useful as they describe the new features in detail, explain how they work with the business scenario, how they are activated and which access rights are necessary to make them run.

Another good way to start is to get in touch with the “IT and “Commercial Contact” of your company. Those contacts receive e-mails about the planned and completed release.

Nothing is perfect, but when it isn't, the [SAP hotline](#) can help you with resolving issues or provide other guidance.

In this newsletter we are going to ignore the security and performance improvements that are just so essential in a world with many moving parts. And obviously there is not enough space to show and explain all of the new and changed features, but we are highlighting most of them that should provide additional value to your organization.

This is what has SAP prepared for the May release 2020:

**Cross Area Topics** Bank details in suppliers, sales kits in return and new Language Adaptation Tool features.

**Mobile** New approval features. Enhancements.

**CRM** Withdrawal of approvals, contracts, webservices and changes to certain process screens.

**Financial Management** Added approval features, strict dual control principles and many country specific enhancements.

**HR** Enhanced time admin. and other facilitating tools.

**SCM** Numerous improvements and new features.

**Supplier Relationship Management** Small adjustments.

**APIs** New and changed webservices.

## Waiting for an Approval too long?

While approval steps are necessary to minimize risk, improve the quality and segregate the duties in a business, waiting for them for a long time can block the process flow and lead to missed deadlines. Therefore, the "withdrawal of an approval" is a welcome addition for sales documents. This [blog](#) post explains how it works.

## Increase customer satisfaction quickly!

A customer returns sales items. What does a customer-centric company do? - Providing a refund and sending a quote for a service order. This is now possible with release 2005. Check this [blog](#) to learn more.

## Don't wait too long for that contract renewal!

SAP Business ByDesign is enhanced with the functionality and usability for contract renewal rules. You can now see for each contract item if it has been renewed manually or automatically, and you can decide if contract items shall not be renewed at all. Check out this [blog](#) to see how that works.



# This is exactly what I was waiting for!

## New features in SAP Business ByDesign CRM, SRM and SCM

### SRM Changes

SAP has a lot in store in the functional areas of CRM and SCM. One of the features that gets increased focus is the "sales kits" process, specifically the return process. A return document created for a whole kit (or even components) can be enhanced with the credit memo. Murthy's blog and video described the process in more detail.

### Analytics Insights in SCM

With over 500 standard reports available as a standard, it seems unlikely that anything is missing. Yet, there are report updates for Physical Inventory Count & Customer Demand. Details are [here](#) and [here](#). 2 new KPIs complete the picture.

### Logistic Area Control

Warehouse managers are now able to exclude certain logistics areas from planning and ATP check, for example in cases of spare parts dedicated to the repair department or for products with demo purpose. Check this [blog](#).

### SRM Changes

Certain functions have changed for Goods & Service Receipts and sorting of order changes. Then there are changes for SRM in the country versions of Israel and Spain.

"Supply Chain processes are a clear focus for the SAP Business ByDesign Team"

### Cancel Production Orders

This is new: The production orders for which no tasks were confirmed can be canceled. When such orders are cancelled, the underlying tasks for those orders are finished, and the production request opens for creating new production order.

### CRM?

The [blog](#) from our Supply Chain consultant John-Kjell Hoset asks a very good question: CRM in Business ByDesign, do you need more? Check it out.

### Intrastat

Recently we reached out to the SAP partner InCloudSolutions in the UK. They have something special to offer: In collaboration with some of SAP's customers, they extended the [intrastat declarations solution](#) using the SAP Cloud Application Studio. The solution captures all the required data from your deliveries (inbound, outbound and third party) and invoices (customer and supplier) including service confirmations, as required.

### SAF-T

The Tax Authority of Norway (Skatteetaten) gave companies a chance to catch-up on the Standard Audit File Tax compliance. Those files are mandatory since January 2020 to be delivered on a short notice. Experis Ciber has developed a ByDesign add-on [and](#) does perform file structure and content tests with a detailed assessment. Reach out to us and we'll make your company SAF-T compliant!

# Finance, Project Management & HR

SCM gets a lot of attention in the May 2020 release, but that does not mean that Finance, HR and Project Management are ignored. The focus here is on country specifics, tax and most wanted customer requests.

## Profitability for Sales Kits

Having extended the Sales Kits functionality in CRM, the extension on the analytics side of things is most wanted: Profitability analysis enables users to view the figures of sales kit header and sales kit item, as well as for sales kit returns in case the sales

kit items are returned to stock. Check this [blog](#) for more information.

## Country Specific

Customers of SAP Business ByDesign in Austria, Belgium, Finland, France, India, Israel, Italy, Japan, Netherlands, South Korea, Spain and the United Kingdom can look forward to new tax features and other relevant additions. This proves that SAP is ensuring that local country requirements are adequately covered while “pursuing” the global footprint.

## Human Capital

Self-service updates to the employee master data is very important for the payroll process. Payment relevant and personal information can now be filtered out easily. Sandeep’s [blog](#) explains it.

## Time Administration

Administrators are now able to edit a time recording (like assigning a premium pay) and then submit the time recording for approval to the project or line manager.

All new HR related updates are [here](#).

## Change of Mind? Approval for Payment Reversal

What if the approved payment must be reversed and needs to be checked? In that case an approved payment is reversed and an approval task gets generated. This new functionality helps to comply with the dual control mechanism in the system. This [blog](#) explains it.

## Dual Control “Four Eyes Only”

The “strict dual control” is an enforced segregation of duty concept for companies that want to ensure that each manual GL posting is verified and then posted by a different person (than the one creating it). Basically the journal is just “Saved” by the person creating it, but not “Posted” until the approval takes place. Check out this [blog](#) if that new feature can support your Finance team and reduce the risk of errors.

## This Month’s Q&A

**Q: It seems that clients in some countries get great new release content. But what about changes that are relevant for Norway?**

SAP has promised more attention to customer influence requests. Those are requirements that allow the “vote” of other partners to support the solution. Requests with a high number of votes - and a compelling story - will be built by SAP. Experis Ciber has so far submitted 2 requests of which one is under assessment (with 21 votes from other companies). The request to edit fields of a supplier invoice has a good chance to make it in one of the coming releases.

A great idea supported by other partner companies, and a bit of stamina, can go a long way. So, if you have a good idea for new features that the software can not deliver (so far), then do not hesitate to get in touch with us. We are happy to post your case and mobilize our partners to start voting.

In case you don’t want to wait, then please reach out to us. We can build your new idea!





We Are



Delivering SAP Business  
ByDesign implementations, SAP  
ECC support, S/4HANA Cloud  
and other cloud-based products.



## Upcoming Events and Useful Information

- **The SAP Business ByDesign Roadmap 2020/2021**  
[Here](#) you find all information regarding the planned designs and technical focus for the coming months. Several videos make this a very quick and informative session.
- **Experis Ciber Website with constantly updated Information**  
We keep our customers informed and provide great overview and insight to potential clients in Norwegian language. Navigate to our [website](#) to see what is new.
- **Complete list of SAP Business ByDesign Release 2005 Items**  
This [blog](#) connects all the dots and lets you choose the most important feature that you want to know more about.
- **Standard Audit File Tax**  
Not only do we provide an add-on solution for our Norwegian customer of SAP Business ByDesign, we also can run a detailed assessment of SAF-T files for you, independent of your ERP solution. Check out our [website](#) and reach out to us for more information.

Nobody is perfect! We have tested all links, but have no control over SAP blog postings. Like in all technologies, things are changing fast. Keep track by reading our newsletters!

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